

## APPENDIX 8

### SAMPLE HEALTHCARE PERFORMANCE METRICS

Below is a sample of healthcare performance metrics that are based on HEDIS measures reported in the *It's Your Choice Health Plan Report Card*. When the metrics are implemented, a baseline will be created, and then target levels will be established for each component measurement.

The target levels in this sample were set based on performance by the health plans participating in the State of Wisconsin Group Health Insurance Program for HEDIS measures collected in 2015. The average was weighted based on membership within each health plan.

#### 1) Quality of Care

HEDIS Measure	Min Level	Max Level	Avg Level	Targets for Future Years				
				2018	2019	2020	2021	2022
a) Controlling High Blood Pressure ( <b>CBP</b> )	54%	83%	75%	80%	83%	86%	89%	91%
b) Comprehensive Diabetes Care: Blood Pressure Control ( <b>CDC</b> ) – BP control (<140/90 mm Hg)	57%	88%	75%	85%	88%	91%	93%	96%
c) Comprehensive Diabetes Care: Blood Sugar Control ( <b>CDC</b> ) – HbA1c control (<8%)	47%	74%	63%	72%	74%	77%	79%	82%
d) Breast Cancer Screening ( <b>BCS</b> )	71%	85%	80%	82%	85%	88%	90%	93%
e) Colon Cancer Screening ( <b>COL</b> )	59%	82%	71%	79%	82%	84%	87%	90%
f) Medical Assistance with Smoking and Tobacco Use Cessation ( <b>MSC</b> )	54%	65%	59%	69%	71%	73%	76%	78%

## 2) Care Coordination

HEDIS Measure	Min Level	Max Level	Avg Level	Targets for Future Years				
				2018	2019	2020	2021	2022
a) Ambulatory Care: Emergency Department Visits: age total ( <b>AMB</b> ) – Visits / 1,000 Member Years	113	249	188	116	112	109	105	102
b) Plan All-Cause Readmissions: age total of males & females ( <b>PCR</b> ) – Observed-to-Expected Ratio	0.42	1.21	0.75	0.43	0.42	0.40	0.39	0.38
c) Follow-Up After Hospitalization for Mental Illness: 7 day follow up ( <b>FUH</b> )	42%	80%	64%	78%	81%	83%	86%	89%
d) Antidepressant Medication Management: Effective Continuation phase treatment ( <b>AMM</b> )	47%	67%	56%	71%	73%	76%	78%	80%
e) Follow-Up Care for Children Prescribed ADHD Medication: Continuation & maintenance phase ( <b>ADD</b> )	23%	53%	30%	60%	62%	64%	66%	68%
f) Medication Management for People with Asthma: Controller medication at least 75% of treatment period, age total ( <b>MMA</b> )	29%	56%	43%	62%	64%	66%	68%	70%

### 3) Overuse of Services

HEDIS Measure	Min Level	Max Level	Avg Level	Targets for Future Years				
				2018	2019	2020	2021	2022
a) Appropriate Treatment for Children with Upper Respiratory Infection ( <b>URI</b> )	71%	98%	91%	87%	90%	93%	96%	99%
b) Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis ( <b>AAB</b> )	18%	63%	29%	69%	72%	74%	76%	79%
c) Use of Imaging Studies for Low Back Pain ( <b>LBP</b> )	73%	88%	81%	85%	88%	91%	93%	96%
d) Appropriate Testing for Children with Pharyngitis ( <b>CWP</b> )	57%	94%	83%	87%	90%	92%	95%	98%